



maximising positive
social impact

Case study of a recommendations- based evaluation focused on utility

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A recommendations-based evaluation

Discussion and feedback session

Presentation outline:

1. Description of the case study: aims and methods
2. Lessons from the case study
3. Key successes for producing a useable evaluation report
4. Questions and Feedback



Description of the case study



Evaluation aims:

1. Assess the effectiveness and efficiency of service delivery at a provincial government department's District Offices and

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